

# **BLAENAU GWENT COUNTY COUNCIL** **PRIVACY NOTICE**

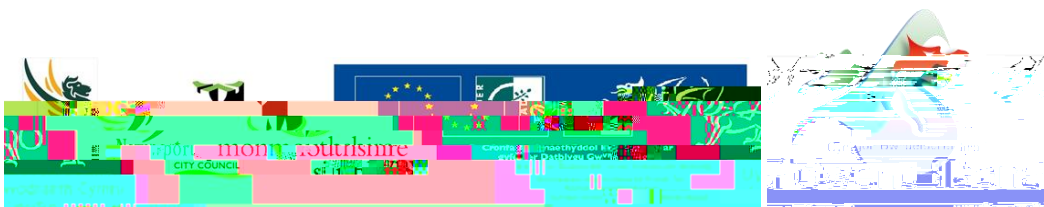
This Privacy Notice is for you to know what Blaenau Gwent Council will do with your personal information.

Blaenau Gwent is the Data Controller for your information and the contact address is:

Blaenau Gwent County Borough Council  
Anvil Court  
Church Street  
Abertillery  
Blaenau Gwent  
NP13 1DB

Blaenau Gwent and Governance  
Steve Berry  
01495 355080  
[steve.berry@blaenau-gwent.gov.uk](mailto:steve.berry@blaenau-gwent.gov.uk)

<b>Directorate:</b>	Social Services
<b>Service Area:</b>	Adult Services
<b>Contact Details:</b>	Michelle Church, Service Manager (Prevention) <a href="mailto:michelle.church@blaenau-gwent.gov.uk">michelle.church@blaenau-gwent.gov.uk</a>
<b>Privacy Notice Name:</b>	Cascade3d Connected Care Solutions



# **BLAENAU GWENT COUNTY COUNCIL**

## **PRIVACY NOTICE**

We collected this information from you directly

What types of personal information do we collect about you?

Name

DOB

Medical information this would have already been collected prior to the Cascade3d device being set up, but it is possible that it may be discussed on Cascade3d by your friends/ family or carers.

Pre- trial questionnaire regarding information about how you feel about your social interaction with family/ friends and other care providers.

Post trial questionnaire about whether you think that the Cascade3d has enhanced your social interaction with others and your general well-being.

How do we collect this information?

On line forms and assessments which are stored in our social services data base as part of the assessment needed for us to provide a service for you.

Information given by yourselves in a questionnaire the beginning of the trial and one as a review when it ends.

Information given by you in face to face conversations.

To collect and process your personal information we must have a reason and a legal basis

We have your consent which you can withdraw at any time

What will we do with your personal information, who will we share it with?

Blaenau Gwent Council Social Service data base i.e. WCCIS, Blaenau Gwent Council Social Services staff have access to this and limited others who have access to it.

ALL other data will be anonymised before being passed on, and it will only be passed onto other Blaenau Gwent Council departments, primarily Social Services and Housing

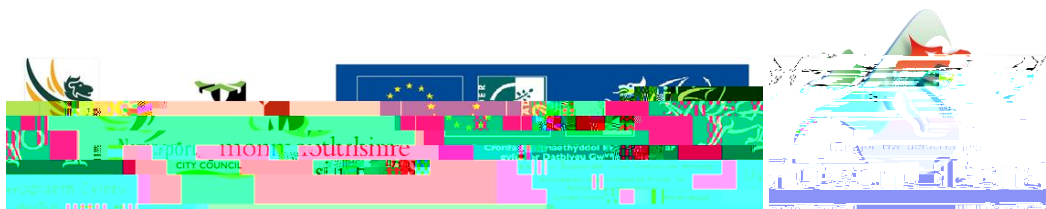
Anonymised data will be shared with Welsh Government and Monmouthshire County Borough Council (lead Authority for the project)

Cascade3d Connected Care System -This is the company that have provided and own the Cascade3d

As part of this project, movement and appliance usage data will be collected by Cascade3d in their Cascade3d Connected Care System. This data will be stored in a secure location in the UK using Amazon Web Services (AWS). No personal information will be shared with Cascade3d Connected Care Systems and all personal data will be retained by Blaenau Gwent County Borough Council and stored within the Councils secure network.

We will store and keep your data for a fix period, or occasionally if there is a legal reason we may never delete your information.


As according to our Local Authority record retention document we will keep your records for 3



# **BLAENAU GWENT COUNTY COUNCIL** **PRIVACY NOTICE**

How do we keep your information secure?

Blaenau Gwent County Borough Council will not be transferring any personal data out of the EU. Blaenau Gwent County Borough Council will only send anonymised case studies to Cascade3d Connected Care Solutions and the Welsh Government  
Cascade3d will send the data to their Amazon Web Services (AWS) Cloud in UK but it will all be encrypted and therefore secure. The content of the video calls will not be collected but understand that any messages or photographs will be stored on the AWS Cloud until they are deleted by Cascade3d Care Solutions. You would be able to delete the content before then, and understand that Cascade3d Connected care Solutions must delete it within 30 days after that.



**Alyson Hoskins**  
**Head of Adult Services**

**Date Created:**

**16.04.21**

**Date Published:**

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